

COLD CALLERS NOT WANTED

The residents of this property do not want
uninvited traders to visit.

**PLEASE LEAVE
AND DO NOT RETURN**

If you ignore this request you may commit a criminal
offence under the Consumer Protection from
Unfair Trading Regulations 2008

WARNING

Kent Trading Standards advise you to be wary when dealing with traders at your door. Consider carefully whether you do want the goods or services offered.

If you do not want to buy goods or services at the door, please display the notice overleaf prominently so callers can clearly see it.

In most cases if you agree to buy anything costing over £35 from a trader at your door, the law gives you a 7 day “cooling off” period to change your mind. The trader must give you a written cancellation notice if you agree to have any work done. Failure to give this notice is a crime.

If you are considering work in or on your property it is always best to get at least a couple of quotes from traders. You can find reputable traders on the “Buy With Confidence” good trader scheme run by us. Our officers vet all traders on the scheme for trustworthiness and to ensure they comply with consumer protection laws. Or, ask for recommendations from friends or family.

To report any concerns you have or for details of Buy With Confidence traders call Trading Standards via Consumer Direct on 0808 156 2256.

You can also visit www.buywithconfidence.gov.uk for a list of traders.

This leaflet is available in alternative formats and can be explained in a range of languages. Please call 01622 221012 for details.